

Return Merchandise Authorization Form

If an item is damaged or missing from your order, please call customer service with 48 hours of receipt.



Email form to: returns@betterbaseball.com
 Attention: Returns Department
 Phone: 800-4997-4233
www.betterbaseball.com

RMA Number

Please call customer Service to obtain this Number

RMA Steps: 1. Fill out this form completely 2. Prepare a copy of the sales invoice(s) for defective good(s) 3. Email or fax per above

Name:

Address:

City

State/Province:

Zip/Postal Code:

Country:

Order Number:

Email:

Phone:

Quantity	Item Number	Description	Reason Code	Credit, Replace or Repair?

Return Reason Codes	Better Baseball Return Policies
<p>Record appropriate number in the "Reason Code" column above.</p> <ol style="list-style-type: none"> Wrong quantity received Wrong merchandise received Damaged in shipping Duplicate order Product defective Customer not satisfied Incorrect item ordered Incorrect quantity ordered Other 	<p>We understand that sometimes an item needs to be exchanged or returned for any number of reasons and Better Baseball is here to help. If you are not 100% satisfied with one of our products, you may return it within 30 days of purchase for a refund.</p> <p>Better Baseball will gladly exchange any new (unused*) product. We do require proof of purchase from Better Baseball to honor a refund or exchange. If you provide us your information when you check out, we will typically have a record of your purchase. Otherwise, we require a physical receipt.</p> <p>*Once a bat is taken out of its wrapper it is considered used. Better Baseball will not accept returns on any out of wrapper or used bat. Make sure you have the correct size before unwrapping or using your bat. NO EXCEPTIONS!</p> <p>Please include your proof of purchase with the products you wish to return or exchange and bring it with you to any of our stores, or include it in your package of returned item(s). Once we receive your return we will reimburse the original purchase price to either your original method of payment or as a merchandise credit.</p>

Please ship to the address below <u>after</u> receiving an RMA number :	For Office Use Only
<p>Better Baseball 132 Carruth Drive SE Returns Department 1-800-997-4233 returns@betterbaseball.com</p>	Credit Issued: Yes / No
	Credit Amount:
	Transaction Number:
	Date Issued:
	Issued By:
	Comments: